

First California Service Center

Kaiser Permanente
San Diego, California



First California Service Center project was initiated to consolidate all California accounting functions into one location. From the inception of the idea, API was part of the team and worked closely with representatives from various California operations. API provided program planning, site feasibility studies and selection, architectural, engineering, equipment planning and interior design.

The project consisted of total remodel of over 92,000 s.f. to house telecommunication, printer rooms, over 350 work stations, audio visual conference rooms and training rooms accommodating over 100 people, card embosser and remittance processing rooms.

First phase of project involving over 150 people, had to be operational in less than two months. Design documents, system furniture specifications, interior design and finish selections and construction were completed in time despite changing needs.

API Consultants was awarded a Team Excellence Award by Kaiser Permanente Facilities Design and Construction for their extraordinary performance on this project.

"Now that we have finished our first project together, I would like to send my personal "thank you" for your support and assistance throughout the project.

We set a goal of "zero" Requests For Information (RFI) and with your continual support, great documents, principal level involvement, and response time, we were able to achieve our goal. The documents we were provided with got us 99% of the way to our goal of zero RFI's."

*John Cole, Project Manager
DPR Construction*

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"Thank you for your excellent work in the planning, design and construction administration of the California Service Center...Fast paced architectural, interior and system design, user approval and construction administration were handled in a professional manner. Your dedication and persistence...was a large factor in the success of this project. I want to thank you for the excellent team approach...Your dedication to meeting the accelerated schedule helped to complete a state of the art, 90,000 SF telecommunication and computer intensive use facility in record time and budget...Please accept my thanks and appreciation for a job well done."

*Duane Luzum, Project Manager
Kaiser Permanente*